

Joe Dallacqua

614.314.3411 | joseph.m.dallacqua@gmail.com

Summary of Qualifications

Excellent communicator with 10 years experience in website development and design, coupled with years of providing and training customer service.

Proficiencies

HTML5	JQuery	Photoshop
CSS3	Bootstrap	Illustrator
Angular	Wordpress	Premiere

Experience

J.P Morgan

2011 - present

Vice President UX Front End Development and Design

- Acted as a communication hub between leadership, UX, and technology.
- Architected module-based design standards for new, client facing, site development
- Provided front end code and led a team of developers to create a global website platform
- Key UX strategist for an internal document management system
- Worked with a team of designers to create clear, consistent digital design with short turnaround times

Audiology Online

2006 - 2011

Website Development Program Manager

- Supervised a team of web designers to develop new websites and service customers
- Acted as the touchpoint between IT staff and management on the development of new projects including ecommerce and streaming video.
- Designed, developed, and delivered client websites
- Worked with a team to grow the program from 400 to 850 subscriber sites in a span of 4 years.

Signature World Wide

2004 - 2006

Client Support Manager / Coach

- Trained representatives in customer service and communication skills.
- Worked with a team to develop new training programs for incoming clients.
- Trained new Client Support representatives in scoring and coaching of customer service.

Education: Otterbein University - BFA in Performance

References: Available upon request